

**JAMESTOWN COMMUNITY COLLEGE**  
**State University of New York**

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**MASTER COURSE SYLLABUS**

**Course Title:** Inmate Direct Supervision

**Course Abbreviation and Number:** CRI 1440

**Credit Hours:** 2

**Course Type:** Lecture

**Course Description:** Students will gain a basic knowledge and understanding of the running of a direct supervision housing unit in a correctional facility. Direct supervision allows correctional officers to interact with inmates inside the housing unit, in order to manage their behavior. This course is designed to give students an overview of direct supervision philosophies: managing inmate behavior, managing difficult situations/inmates, and planning, organizing, and running a housing unit.

**Prerequisite:** student must be a sworn correction officer working in either a county jail or correctional facility.

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**Student Learning Outcomes:**

Students who demonstrate understanding can:

1. Demonstrate learned skills to properly supervise an inmate population within a Direct Supervision style housing unit;
  2. Identify the roles and strategies used by correction officers in difficult situations within a Direct Supervision Housing Unit.
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**Topics Covered:**

- Introduction to How to Run a Direct Supervision Housing Unit
  - Orientation to Direct Supervision
  - Officer Role in the Unit: Influencing Behavior
  - Principles of Running a Housing Unit
  - Building Flexibility in Your Leadership Style
  - Planning and Organizing in the Housing Unit
  - Managing the Differences in the Housing Unit
  - Managing Inmate Behavior
  - Understanding the Basis of Inmate Behavior
  - Encouraging Communications
  - Maintaining Professional Distance
  - Setting Expectations
  - Managing for Performance
  - Getting Inmates to Do Things
  - Management By Walking Around
  - Managing Difficult Situations and Inmates
  - Establishing Yourself in the Housing Unit
  - Housing Unit Laboratory
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**Information for Students**

- Expectations of Students
  - Civility Statement (<http://www.sunyjcc.edu/current-students/classroom-civility>)
  - Student Responsibility Statement (<http://www.sunyjcc.edu/academics/student-responsibility>)
  - Academic Integrity (<http://www.sunyjcc.edu/faculty-staff/academic-integrity>)
- Disability/Special Services
  - Any student who requires accommodations to complete the requirements and expectations of this course because of a disability should make their needs known to the Coordinator of Accessibility Services, 716.338.1251.
- Emergency Closing Procedures (<http://www.sunyjcc.edu/student-life/campus-safety/jcc-alert>)
- Course grade is determined by the instructor based on a combination of factors, including but not limited to, homework, quizzes, exams, projects, and participation. Final course grade can be translated into a grade point value according to the following:

A=4.0	B+=3.5	B=3	C+=2.5	C=2	D+=1.5	D=1	F=0
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- Veterans and active duty military personnel with special circumstances (e.g., upcoming deployments, drill requirements, VA appointments) are welcome and encouraged to communicate these to the instructor.
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**Effective Date:** Fall 2019